

**ToTel® Communications Inc  
Privacy Policy**

**TOTEL COMMUNICATIONS, Inc.**

Privacy Policy

Federal law gives you the right, and ToTel Communications, Inc. (TOTEL) the duty, to protect the confidentiality of your customer proprietary information. This customer information includes the type and number of lines you have, class of service (business or residential), technical characteristics, as well as where, when, and to whom you place a call and the related billing for these services.

This notice allows TOTEL to use this information to enhance our ability to offer products and services tailored to your specific telecommunications needs. TOTEL may offer complementary or other products or services. TOTEL also may share this information with its affiliates, agents, partners, joint ventures, or other related entities for administrative and marketing purposes.

You have the right to disapprove or withdraw TOTEL's use of your customer information for these purposes. Your decision to restrict use of your customer information will not affect the service you receive from TOTEL. If you do not restrict TOTEL's use of your information, we can use your customer information for the purposes described in this notice, such as offering you products and services that you may find valuable. If you wish to restrict TOTEL's use of your customer information, please notify TOTEL, attention Customer Care, in writing at the address below or call us at 888-99-TOTEL. You may change your decision at any time and your decision will remain valid until you tell us otherwise.

You may receive marketing information from TOTEL even if you restrict TOTEL's use of your customer information. These materials are developed without using the customer information described in this notice. You can contact us at any time to find out about TOTEL products and services. If you decide to restrict TOTEL's use of your customer information, we may still use your customer information to talk to you about those products and services if you contact us to ask about products and services.

TOTEL will not sell, trade, or share your service and usage records with anyone outside of TOTEL personnel or others authorized to represent us to offer products and services, except as required by law. TOTEL would like to take this opportunity to thank you for your business.

TOTEL COMMUNICATIONS, Inc.

Attn: Customer Care

P.O. Box 7935

Santa Cruz, CA 95060-7935